



Ft Bliss DPW Service Orders. Work that is corrective in nature, is not known in advance, and will take less than 40 man hours to

Priority 1 - Emergency (Life threatening, serious injury, loss/damage to govt property, ensure security, restore essential services, or respond to command priorities.) **Response within 1 hour during duty hrs, and 2 hrs during non-duty hrs. Complete work w/in 8 hrs** or advise govt of delay.

Priority 2 - Urgent (when the failure of service does not immediately endanger personnel or property, but will soon affect security, health, or well being of personnel, or correcting a condition that could become an emergency, response to a command emphasis, or aid in mission accomplishment)
Response within 3 days of notification, and complete within 7 days from notification.

Priority 3 - Routine
 Response within 30 days. (those items not categorized as Emergency or Urgent)



DPW Service Order Help Desk:
Building 777
1733 Pleasanton St, Ft Bliss, TX 79916
Hours of operation: Monday-Friday 0730-1600
Closed Saturday, Sunday and US Holidays
Telephone number, duty hrs: 915-568-1107

Over 86,000 service orders Per year.

POC:
Business Operations Branch Chief
Directorate of Public Works
Ft Bliss, TX 79916
915-568-1792 DSN 978-1792